

Congregations

Moving

Forward



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Exceeding Expectations: First-Time Guest Hospitality

In this one-day workshop the following is covered:

- **Building relationships in the community to get people to the front door.**
- **The importance of on-line presence**
- **What happens in the first 8-10 minutes?**
- **Developing greeters and connectors**
- **The role of ushers**
- **Worship dynamics**
- **After-worship activities**
- **Follow-up with newcomers**
- **Connecting new people to the church**

The goal is for each church to develop a comprehensive process that will exceed the expectations of first-time guests. Each church will

have an action plan to take home and implement. Follow-up coaching can be provided and is highly recommended.

Every church is encouraged to bring a team of at least 4 people (one clergy, three laity), but you are welcome to bring as many as you want! Soup will be provided at lunch, and you can bring your own sandwiches if you wish. The cost is \$80 per church if you sign up by Wed., Jan. 15th, or \$100 per church after that. You can let the Vermont Conference office know your church is coming or Associate Conference Minister Paul Sangree. We hope to see you there!